

**OLKALOU MUNICIPALITY PROJECT IMPLEMENTATION KUSP II
GRIEVANCES REDRESS MECHANISM COMMITTEE.**

DISPUTE RESOLUTION AGREEMENT FOR COMPLAINT No.

DATE: /...../ 20

This agreement has been made for the best outcome of the matter be brought forward to the Grievances Redress Mechanism Committee (GRMC) Ol'kalou Sub County by the parties herein:

TERMS OF REFERENCE

The Parties will attempt in good faith to resolve any dispute or claim arising out of or in relation to KUSP II project implementation inWard/Location .

Through negotiations with the assistance of the Arbitrator, each of the Parties will jointly agree on Terms to settle the relevant dispute. If the dispute cannot be settled amicably within fourteen (14) days from the date herein on which either Party has served written notice on the other of the dispute, then the Committee shall refer the dispute to a higher authority.

COMPLAINT / NATURE OF DISPUTE.....

It Is Further Agreed Between The Parties involved As Follows:

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REMARKS BY GRMC

Dispute Resolved. Dispute NOT Resolved.....

RECOMMENDATIONS :

COMPLAINANT NAME**ID NO**.....

SIGNATURE**ADDRESS**.....**PHONE NO**.....